



How to Prepare Your Computer for a Webinar

It is very important that you conduct this test to ensure that your computer is set up to handle the webinar technology. Preparing your system in advance will allow you to have a smooth, hassle-free experience when joining on the day of the webinar!

- Click the "Prepare Your System" link here: <https://bwjp.ilinc.com/systest>
- **Part I: System Check** will tell you if your platform is compatible, and if you need to perform any upgrades to your browser, java, or cookie settings.
 - **NOTE:** The webinar may be accessed via Internet Explorer (version 7 or 8), Safari for Mac, and Firefox.
- **Part II: Join Test** checks your network for compatibility with iLinc and prepares your system for your first online session.
- When you click "Start Part II," your computer will download a test session file.
- In your Downloads window, open or run the JNLP file you just downloaded. This will join you into your test iLinc session.
 - **NOTE:** If it says the publisher has not been verified and asks you if it's OK to run, click "OK." (Mac users may be asked if they would like to "trust" or "allow" the application. Click "trust" or "allow" to accept.)
- After joining, you will receive a visual confirmation that your test was successful! You are now prepared to join us on the day of the webinar.
- For more technical support, please contact iLinc at 1-800-799-4510.

How to listen in via the conference phone line?

When connecting to a webinar, you may choose to participate through the iLinc session, by calling into the conference phone line, or both. Both the iLinc session and the conference call allow participants to listen in and participate in the webinar. You may call into the conference call to ask questions directly to the presenters, for audio purposes, or to participate in the session without joining the iLinc webinar session. To join in on the webinar's conference call:

- Dial toll-free to: 1-866-628-8620
- Passcode: 494932

What is a webinar?

A webinar is a web based seminar in which the presenter speaks over a standard telephone while pointing out information being presented via power point slides on participants' computer monitor or screen.

Participants will be able to view the power point slides and have access to the live chat feature, seen at the bottom of the screen. A webinar may include polling and question & answer sessions to allow interaction between the participants and presenters.

Accessibility Considerations

We value access for ALL participants and strive to make our webinars and related resources as accessible as possible. We encourage you to share your requests for accommodations with us in advance. We truly value your participation!

- ASL interpreter, Braille, Closed Captioning, Advance e-Copy, Large print

Please note any accessibility accommodation you require by sending an email to Maritza Valdez at mvaldez@casadeesperanza.org at least 3-5 business days prior to the event depending on the request. Please be specific. Every effort will be made to accommodate advance requests.